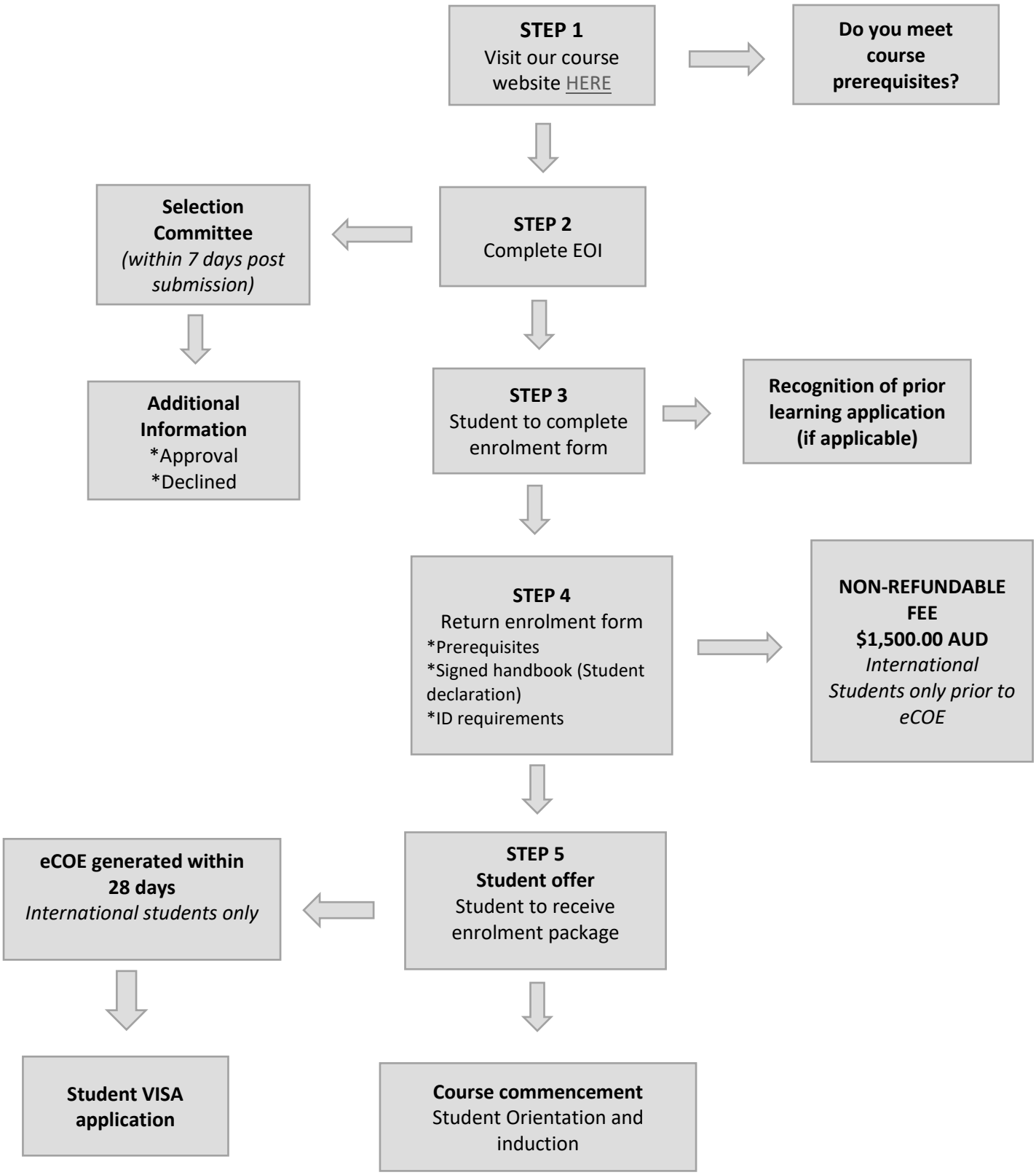Enrolment process